



# PAINTERS TOOLKIT

What's included in a  
typical **painters**  
insurance package?



**Contractors E&O**  
*For when you make  
a mistake*



**General Liability**  
*For situations where you  
could be held liable*



**IMPAC**  
*For your tools and  
equipment*



**Commercial Auto**  
*For the vehicles you  
depend on to do the job*



**Cyber**  
*For handling the  
digital landscape*

**Scan the  
QR Code**  
TO LEARN MORE





# WELCOME TO *Pekin Insurance*<sup>®</sup>

## BILL PAY OPTIONS

- **Accepted forms of payment:** credit cards (Visa, Mastercard, American Express, and Discover), debit cards, electronic checks, and automatic payments from your bank account.
- **Online:** [www.pekininsurance.com/payment](http://www.pekininsurance.com/payment) or scan QR Code



## CLAIM REPORTING OPTIONS

- **Business Insurance claims:** Call us at 888-735-4611
- **Workers Compensation claims:** 833-746-8308

*Follow us*  
ON SOCIAL MEDIA



# CONTRACTORS COVERAGES & ENDORSEMENTS

## ❑ Building

Coverage for buildings you own, such as an office or storage building for your equipment.

## ❑ Business Personal Property

Coverage for contents, such as office supplies and furniture of a building you normally occupy.

## ❑ General Liability

Provides liability and medical expense coverage for your contracting business.

## ❑ Commercial General Liability Enhancement Endorsement

20 additional coverage enhancements for your contracting business (ask your Pekin Insurance Agent for the full list!).

## ❑ IMPAC (Inland Marine Package Endorsement)

Protects your property that is in transit or being rented. This package endorsement was designed specifically for contractors and includes many valuable coverages.

## ❑ Commercial Property Coverage Extension Endorsement

Adds or enhances 52 coverages under Commercial Property Coverage (ask your Pekin Insurance Agent for the full list!).

## ❑ Contractors' Equipment (Included in IMPAC)

Coverage for your scheduled equipment.

## ❑ Miscellaneous Property (Included in IMPAC)

Coverage for your hand tools, small equipment, and other items.

## ❑ Installation Floater (Included in IMPAC)

Coverage for building materials and supplies to be used in a job.

## ❑ Contractors' Additional Insured/ Waiver of Rights of Recovery Extension Enhancement

Provides automatic additional insured status on the commercial general liability coverage to a written and agreed upon person or organization.

## ❑ Additional Insured - Owners, Lessees, or Contractors - When Required in a Construction Agreement With You - Primary and Noncontributory

Provides automatic additional insured status on the commercial general liability coverage on a primary and noncontributory basis to a written and agreed upon person or organization.

## ❑ Contractors' Errors and Omissions Coverage

Provides coverage excluded by the Commercial General Liability coverage for damage to faulty work and defective products caused by negligence, errors, or omissions.

## ❑ Cyber

## ❑ Commercial Auto Policy

## ❑ Workers Compensation Policy

## ❑ Commercial Umbrella Policy

*Disclaimer: This flyer is designed to give you a basic description of coverages available. It does not provide any coverage. Contact your Pekin Insurance agent for an explanation of the exact terms of the contract.*



# COMMERCIAL GENERAL LIABILITY *Policy*

## A Comparison of Coverages Available Utilizing Our Enhancement Endorsement

|                                                                                                                   | Commercial General Liability Coverage Without Commercial General Liability Enhancement Endorsement             | Commercial General Liability Form or Endorsement Limit | Coverages Included in Commercial General Liability Enhancement Endorsement (CG5037)                                                                                                                                                 | Commercial General Liability Enhancement Endorsement Limit (CG5037) |
|-------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------|--------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------|
| General Aggregate Limit Per Construction Project                                                                  | Available Only by Endorsement(s) to General Liability Coverage Form                                            | Policy Limit                                           | Automatically Included When Required in a Written Contract                                                                                                                                                                          | Policy Limit                                                        |
| Voluntary Property Damage Coverage                                                                                | No Coverage                                                                                                    | No Coverage                                            | Included on Commercial General Liability Enhancement Endorsement                                                                                                                                                                    | \$5,000 Per Occurrence/<br>\$10,000 Per Policy Period               |
| Care, Custody & Control Property Damage Liability Coverage                                                        | Available Only by Endorsement to General Liability Coverage Form                                               | \$5,000                                                | Included in Commercial General Liability Enhancement Endorsement                                                                                                                                                                    | \$10,000 Per Occurrence/<br>\$30,000 Per Policy Period              |
| Covered Perils for Damage to Premises Rented to Insured (7+ days)                                                 | Coverage for Fire Only                                                                                         | \$100,000                                              | Extends Coverage for Damage to Premises Rented to the Named Insured to Include Fire, Explosion, Smoke Resulting From Fire or Explosion, or Leakage From an Automatic Fire Protection System.                                        | \$300,000                                                           |
| Limit for Damage to Premises Rented to Insured                                                                    | See Above                                                                                                      | \$100,000                                              | See Above                                                                                                                                                                                                                           | Increased to \$300,000                                              |
| Liability Coverage for Damage to Electronic Data                                                                  | No Coverage                                                                                                    | No Coverage                                            | Includes General Liability Coverage for Property Damage & Loss of Use to Electronic Data                                                                                                                                            | \$25,000                                                            |
| Medical Payments                                                                                                  | See General Liability Coverage Form                                                                            | \$5,000                                                | See General Liability Enhancement Endorsement                                                                                                                                                                                       | Increased to \$10,000                                               |
| Supplementary Payments for Cost of Bail Bonds                                                                     | See General Liability Coverage Form                                                                            | \$250                                                  | See General Liability Enhancement Endorsement                                                                                                                                                                                       | Increased to \$2,500                                                |
| Supplementary Payments for Loss of Earnings for Time Off Work to Assist Us in Investigation or Defense of a Claim | See General Liability Coverage Form                                                                            | \$250 a Day                                            | See General Liability Enhancement Endorsement                                                                                                                                                                                       | Increased to \$500 a Day                                            |
| Nonowned Watercraft                                                                                               | Provides Coverage for Nonowned Watercraft Less Than 26 Feet Long                                               | Policy Limits                                          | Extends Nonowned Watercraft Coverage for Watercrafts Less Than 51 Feet Long                                                                                                                                                         | Policy Limits                                                       |
| Employees as Insureds - Specified Health Care Services                                                            | No Coverage                                                                                                    | No Coverage                                            | Automatically Included in General Liability Enhancement Endorsement                                                                                                                                                                 | Policy Limits                                                       |
| Additional Insured - Lessor of Leased Equipment                                                                   | Available Only by Endorsement(s) to General Liability Coverage Form                                            | Policy Limits                                          | Automatic Additional Insured Status for Qualifying Entity When Required in a Written Contract                                                                                                                                       | Policy Limits                                                       |
| Additional Insured - State or Political Subdivision - Permits in Connection With the Named Insured's Premises     | Available Only by Endorsement(s) to General Liability Coverage Form                                            | Policy Limits                                          | Automatic Additional Insured Status for Qualifying Entity When Required in a Written Contract                                                                                                                                       | Policy Limits                                                       |
| Additional Insured - Managers or Lessors of Premises                                                              | Available Only by Endorsement(s) to General Liability Coverage Form (Described Premises Only)                  | Policy Limits                                          | Automatic Additional Insured Status for Qualifying Entity When Required in a Written Contract                                                                                                                                       | Policy Limits                                                       |
| Additional Insured Mortgagee, Assignee, or Receiver                                                               | Available Only By Endorsement(s) To General Liability Coverage Form                                            | Policy Limits                                          | Automatic Additional Insured Status for Qualifying Entity When Required in a Written Contract                                                                                                                                       | Policy Limits                                                       |
| Newly Formed or Acquired Organizations                                                                            | Included for 90 Days                                                                                           | Policy Limits                                          | Included for 180 Days                                                                                                                                                                                                               | Policy Limits                                                       |
| Knowledge of an Occurrence or Suit                                                                                | Knowledge of an Occurrence Claim or Suit by an Employee or Agent May Constitute Knowledge of the Named Insured | Policy Limits                                          | Clarifies Obligations to Notify of an Occurrence or Suit Only When Specific Insured's or Persons or Organizations Have Knowledge of an Occurrence or Suit                                                                           | Policy Limits                                                       |
| Property Damage Liability Coverage for Borrowed Equipment While Off Premises                                      | No Coverage                                                                                                    | No Coverage                                            | Includes Off Premises Property Damage Liability Coverage for Borrowed Equipment                                                                                                                                                     | \$10,000 Per Occurrence/<br>\$30,000 Per Policy Period              |
| Unintentional Failure to Disclose Hazards                                                                         | States as a Condition of Coverage That Coverage Could be Denied if All Hazards Are Not Disclosed               | Policy Limits                                          | Amends Commercial General Liability Condition to State if Unintentionally Named Insured Fails to Disclose All Hazards Before General Liability Coverage Came in to Effect, Coverage Will Not Be Denied Based Solely on Such Failure | Policy Limits                                                       |
| Liberalization Condition                                                                                          | No Coverage                                                                                                    | No Coverage                                            | Coverage Is Automatically Broadened When the General Liability Coverage Form Is Broadened Without an Additional Premium Charge as of the Date the Revision Is Effective in the Insured's State                                      | Policy Limits                                                       |
| Bodily Injury Definition                                                                                          | Defines Bodily Injury to Include Sickness, Disease, or Death                                                   | Policy Limits                                          | Broadens the Definition of Bodily Injury to Include Sickness, Disease, Mental Anguish, Mental Injury, Shock, Fright, or Death                                                                                                       | Policy Limits                                                       |





# COMMERCIAL PROPERTY COVERAGE

|                                                                                                            | A Comparison of Coverages Available Utilizing Our "Package" Endorsements                                                              |                                                                                                                                    |
|------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------|
|                                                                                                            | Coverages Included for Risks With the Building and Personal Property Coverage Form and Special Causes of Loss Form at Pekin Insurance | Coverages Included for Risks With the New Commercial Property Coverage Extension Endorsement (CP7596 Or CP7594) at Pekin Insurance |
| Inventory or Appraisal Expense                                                                             | No Coverage                                                                                                                           | \$5,000                                                                                                                            |
| Lock Replacement                                                                                           | No Coverage                                                                                                                           | \$1,000                                                                                                                            |
| Money & Securities                                                                                         | No Coverage                                                                                                                           | \$10,000 Inside/\$10,000 Outside                                                                                                   |
| Money Orders & Counterfeit Money                                                                           | No Coverage                                                                                                                           | \$2,000                                                                                                                            |
| Newly Acquired or Constructed Property - Buildings                                                         | \$250,000 (30 days)                                                                                                                   | \$1,000,000 (90 Days)                                                                                                              |
| Newly Acquired or Constructed Property - Business Personal Property                                        | \$100,000 (30 Days)                                                                                                                   | \$500,000 (90 Days)                                                                                                                |
| Non-Owned Detached Trailers                                                                                | No Coverage                                                                                                                           | \$5,000                                                                                                                            |
| Ordinance or Law - Coverage for Demolition Cost of Undamaged Portion of Building                           | No Coverage                                                                                                                           | \$25,000                                                                                                                           |
| Ordinance or Law - Coverage for Loss in Value of Undamaged Portion of Building                             | No Coverage                                                                                                                           | Included in Building Limit                                                                                                         |
| Ordinance or Law - Coverage for Increased Cost of Construction for Damaged & Undamaged Portion of Building | No Coverage                                                                                                                           | \$25,000                                                                                                                           |
| Outdoor Fences                                                                                             | \$1,000 (5 Named perils)                                                                                                              | \$10,000 (Special Perils)                                                                                                          |
| Outdoor Property                                                                                           | \$1,000                                                                                                                               | \$10,000                                                                                                                           |
| Outdoor Signs - Attached to a Building                                                                     | \$1,000                                                                                                                               | Included (Special Perils)                                                                                                          |
| Outdoor Signs - Detached From a Building                                                                   | \$1,000 (5 Named Perils)                                                                                                              | \$10,000 (Special Perils)                                                                                                          |
| Outdoor Radio and Television Antennas (Including Satellite Dishes)                                         | \$1,000; No Coverage for Satellite Dishes                                                                                             | \$10,000                                                                                                                           |
| Outdoor Trees, Shrubs, or Plants                                                                           | \$1,000 Per Occurrence/<br>\$250 Per Tree, Shrub, or Plant                                                                            | \$10,000 Per Occurrence/<br>\$500 Per Tree, Shrub, or Plant                                                                        |
| Peak Season Increase (B.P.P.)                                                                              | No Coverage                                                                                                                           | B.P.P. Limit Automatically Increased by Lesser of 30% of B.P.P. Limit or \$25,000                                                  |
| Personal Effects of Owners, Partners, Officers, or Employee                                                | \$2,500                                                                                                                               | \$25,000*                                                                                                                          |
| Pollutant Cleanup and Removal                                                                              | \$10,000                                                                                                                              | \$25,000                                                                                                                           |
| Preservation of Property                                                                                   | 10 Days                                                                                                                               | 60 Days                                                                                                                            |
| Rewards                                                                                                    | No Coverage                                                                                                                           | \$10,000                                                                                                                           |
| Spoilage (Power Outage)                                                                                    | No Coverage                                                                                                                           | \$10,000                                                                                                                           |
| Temporary Plates/Boarding Up of Openings Due to Damaged Glass                                              | No Coverage                                                                                                                           | Included                                                                                                                           |
| Tenant's Liability for Building Glass                                                                      | No Coverage                                                                                                                           | Included                                                                                                                           |
| Utility Services - Business Income                                                                         | No Coverage                                                                                                                           | \$5,000                                                                                                                            |
| Utility Services - Direct Damage                                                                           | No Coverage                                                                                                                           | \$10,000                                                                                                                           |
| Valuable Papers & Records                                                                                  | \$1,000                                                                                                                               | \$100,000 Inside/5,000 Outside                                                                                                     |
| Water Back-Up of Sewers or Drains                                                                          | No Coverage                                                                                                                           | \$10,000 Per Occurrence/\$50,000 Aggregate                                                                                         |

\*\$5,000 limit on employee tools.

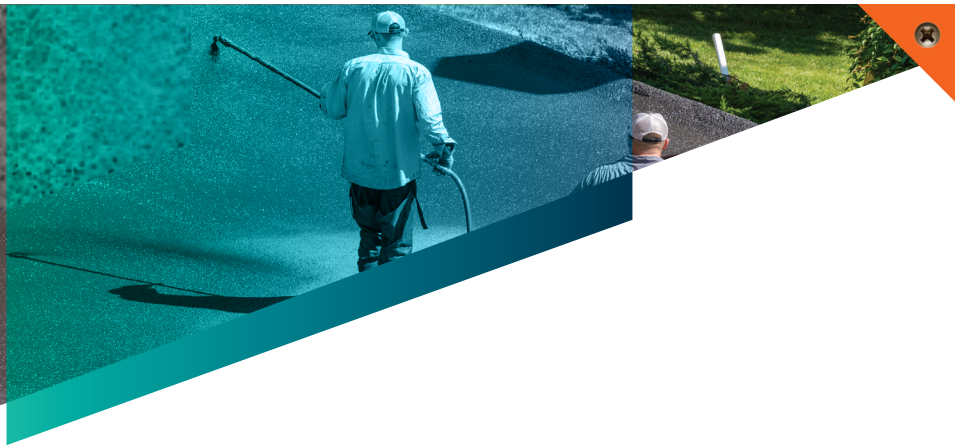
This summary is intended to highlight the features of the Commercial Property Coverage Extension Endorsement. If there is any conflict between the endorsement and this summary, the provisions of the endorsement will prevail. Please refer to the endorsement for a detailed description of coverages, limitations, and exclusions.



# COMMERCIAL PROPERTY COVERAGE

## A Comparison of Coverages Available Utilizing Our "Package" Endorsements

|                                                                                                                                                                                                                      | Coverages Included for Risks With the Building and Personal Property Coverage Form and Special Causes of Loss Form at Pekin Insurance | Coverages Included for Risks With the New Commercial Property Coverage Extension Endorsement (CP7596 Or CP7594) at Pekin Insurance |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------|
| Accounts Receivable                                                                                                                                                                                                  | No Coverage                                                                                                                           | \$100,000 Inside/\$5,000 Outside                                                                                                   |
| B.P.P. in Open                                                                                                                                                                                                       | 100 Feet                                                                                                                              | 1,000 Feet                                                                                                                         |
| Business Income (Actual Loss Sustained)                                                                                                                                                                              | No Coverage                                                                                                                           | \$50,000                                                                                                                           |
| Business Personal Property Temporarily Off Premises While Not in Transit (Includes Business Personal Property at Fairs & Exhibitions and Business Personal Property in the Care, Custody & Control of a Salesperson) | \$5,000; No Coverage While in Care, Custody, or Control of a Salesperson<br>No Coverage While at Fairs or Exhibitions                 | \$25,000 - Coverage Is Applicable While at Fairs or Exhibitions and Whether or Not in the Care, Custody & Control of a Salesperson |
| Business Personal Property While in Transit Off Premises                                                                                                                                                             | \$1,000                                                                                                                               | \$25,000                                                                                                                           |
| Business Personal Property of Others                                                                                                                                                                                 | \$2,500                                                                                                                               | \$25,000*                                                                                                                          |
| Change in Temperature or Humidity                                                                                                                                                                                    | No Coverage                                                                                                                           | \$25,000                                                                                                                           |
| Civil Authority                                                                                                                                                                                                      | No Coverage                                                                                                                           | Included for Up to 4 Weeks, Subject to Business Income and/or Extra Expense Limit                                                  |
| Collapse                                                                                                                                                                                                             | Included                                                                                                                              | Included                                                                                                                           |
| Computer or EDP Equipment Hardware                                                                                                                                                                                   | No Coverage                                                                                                                           | \$15,000                                                                                                                           |
| Debris Removal - Additional Coverage                                                                                                                                                                                 | \$5,000                                                                                                                               | \$25,000                                                                                                                           |
| Electronic Data Restoration                                                                                                                                                                                          | No Coverage                                                                                                                           | \$10,000                                                                                                                           |
| Employee Dishonesty                                                                                                                                                                                                  | No Coverage                                                                                                                           | \$5,000                                                                                                                            |
| Extended Business Income (Actual Loss Sustained)                                                                                                                                                                     | No Coverage                                                                                                                           | Included for Up to 30 Days, Subject to Business Income Limit                                                                       |
| Exterior Building Glass                                                                                                                                                                                              | \$100 Per Pane/\$500 Per Loss                                                                                                         | Included                                                                                                                           |
| Extra Expense (Actual Loss Sustained)                                                                                                                                                                                | No Coverage                                                                                                                           | \$50,000                                                                                                                           |
| Fine Arts                                                                                                                                                                                                            | No Coverage                                                                                                                           | \$25,000 (MRK Value)                                                                                                               |
| Fire Department Service Charge                                                                                                                                                                                       | \$1,000                                                                                                                               | \$25,000                                                                                                                           |
| Fire Protection Equipment Recharge (Other Than Portable Fire Extinguishers)                                                                                                                                          | No Coverage                                                                                                                           | \$25,000                                                                                                                           |
| Fire Protection Equipment Recharge (Portable Fire Extinguishers)                                                                                                                                                     | No Coverage                                                                                                                           | \$25,000                                                                                                                           |
| Forgery or Alteration                                                                                                                                                                                                | No Coverage                                                                                                                           | \$5,000                                                                                                                            |
| Inflation Guard (Building)                                                                                                                                                                                           | No Coverage                                                                                                                           | 6% or % Selected, Whichever is Greater                                                                                             |
| Interior Building Glass                                                                                                                                                                                              | \$100 Per Pane/\$500 Per Loss                                                                                                         | Included                                                                                                                           |



# CONTRACTORS' ERRORS & OMISSIONS

Contractors' Errors and Omissions Coverage provides coverage for faulty work or defective products that are a result of a negligent act, error, or omission on your (the insured's) part or from a defect in material or a product sold or installed by your business. This is a business risk that is excluded by the Commercial General Liability policy.

## WHO IS ELIGIBLE?

More than 30 eligible residential contractor classes (subject to eligibility requirements) including the following popular classes:

- Air Conditioning System/ Equipment Install
- Cable TV Installation/Hook Up
- Carpentry - Interior
- Ceiling/Wall Install - Metal
- Door/Window/Millwork -Install
- Driveway/Sidewalk - Paving
- Drywall/Wallboard Installation
- Electrical Work - In Building
- Fence Erection Contractor
- Floor Cover Install - Not Ceramic, Tile or Stone
- Furnace/Fixture - Install -Office
- Grading of Land
- Heat Equipment Dealer -Install - n/LPG
- Heat Equipment Dealer - Install
- House Furnishing Install
- Janitorial Service
- Landscape Gardening
- Lawn Care Service
- Masonry
- Office Machine - Install/ Inspection
- Painting - Interior or Exterior (<3 stories)
- Paperhanging
- Plastering/Stucco Work
- Plumbing - Commercial/ Industrial
- Plumbing - Residential/ Domestic
- Refrigeration System Equipment Dealer Commercial
- Septic Tank System Install/ Service
- Sheet Metal Work - Outside
- Siding Installation
- Tile/Stone/Marble - Interior Construction
- Water Softening Equipment -Install
- Window Cleaning

Contractors Build Dreams.  
We Protect Them.

WHY WE DO WHAT WE DO

# COMMERCIAL LIABILITY VERSUS CONTRACTORS' ERRORS AND OMISSIONS COVERAGES

## WHAT'S THE DIFFERENCE AND WHY IT MATTERS TO YOUR BUSINESS?

As a contractor, you work hard to do the job right. But even good work can go wrong. Materials fail. Measurements are off. Something gets installed incorrectly. When that happens, not every insurance coverage responds the same way.

That's why both General Liability (GL) and Contractors' Errors and Omissions (E&O) are essential to protecting your business.

| What GL is designed to cover                                                                                                                                                                                                                                                                                                                                                                                                                                                           | Where Contractors' E&O steps in                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <p>General Liability helps protect your business when <b>someone else is hurt</b> or <b>their property is damaged</b> because of your work.</p> <p>This coverage can help when:</p> <ul style="list-style-type: none"><li>• A customer or visitor is injured at your job site</li><li>• You accidentally damage a customer's property</li><li>• A subcontractor causes damage or injury while working for you</li></ul> <p><b>It does not pay to fix or replace your own work.</b></p> | <p>Contractors' Errors and Omissions coverage is designed to protect you when <b>the problem is your work itself</b>.</p> <p>This coverage can help when:</p> <ul style="list-style-type: none"><li>• Completed work turns out to be faulty or defective</li><li>• A product you installed fails and causes damage</li><li>• An error or oversight means work has to be repaired, replaced, or redone</li></ul> <p><b>It helps cover the costs that General Liability typically excludes.</b></p> |

## WHY CONTRACTORS SHOULD HAVE BOTH

General Liability and Contractors' Errors and Omissions cover different risks. One does not replace the other.

- General Liability protects you from accidents and injuries involving others
- Contractors' E&O protects you from costly mistakes tied to your workmanship or products

Together, they provide more complete protection for your business, your reputation, and your bottom line.





# IMPAC COVERAGE FOR CONTRACTORS

## PROTECT YOUR TOOLS, EQUIPMENT, AND MORE

Your equipment is key to your trade. Without it, you have nothing. Our IMPAC coverage form provides the following package of coverages for your tools and equipment to keep your business protected.



### Contractors' tools and equipment

Coverage is available for your tools and equipment—up to \$5,000 per item unscheduled, with a maximum of \$25,000 per event. This applies only to tools you own or lease for **over** 30 days. You can increase this limit if needed.



### Contractors' tools and equipment leased or rented

Get up to \$25,000 in coverage for tools and equipment rented or leased for **less than** 30 days. You can increase this limit if needed.



### Rental reimbursement

You'll get \$500 a day, up to a maximum of \$10,000, to help cover the cost of renting similar tools and equipment if your own contractors' tools are damaged and unusable due to a covered incident.



### Computers or electronic data processing equipment

Coverage up to \$15,000 per incident for damages to your business's computers or electronic equipment.



### Construction-related materials

Protect your construction materials and supplies with coverage up to \$25,000 per incident, whether you own them or are responsible for them. This applies at the job site and during transport. You can increase this limit if needed.

**Additional IMPAC coverages:** Electronic Data and Media, Valuable Papers and Records, and Accounts Receivable.

*This summary outlines the coverages included in the Contractors' IMPAC Coverage Form. It is intended to provide a basic description and does not constitute coverage itself. All coverages are subject to exclusions, conditions, and limitations specified in the coverage form and your policy. For a complete description of coverages, limitations, conditions, and exclusions, please refer to the coverage form.*

# CYBER SHIELD

## REBOOT YOUR COVERAGE FOR THE DIGITAL AGE



✓ = COVERAGE  
✗ = NO COVERAGE

Cybercriminals can attack 93% of company networks.  
61% of data breaches directly affect small businesses.

| COVERAGE                          | CYBERSHIELD | CYBERSHIELD MAX |
|-----------------------------------|-------------|-----------------|
| Data Compromise Response Expenses | ✓           | ✓               |
| Computer Attack                   | ✓           | ✓               |
| Privacy Incident Liability        | ✓           | ✓               |
| Network Security Liability        | ✓           | ✓               |
| Electronic Media Liability        | ✓           | ✓               |
| Identity Recovery                 | ✓           | ✓               |
| Cyber Extortion                   | ✓           | ✓               |
| Misdirected Payment Fraud         | ✗           | ✓               |
| Computer Fraud                    | ✗           | ✓               |
| Telecommunications Fraud          | ✗           | ✓               |

© 2022 Pekin Insurance®. All rights reserved. Coverage and associated services reinsured under an arrangement with The Hartford Steam Boiler Inspection and Insurance Company. This document is intended for informational purposes only and does not modify or invalidate any of the terms or conditions of the policy and endorsements. For specific terms and conditions, please refer to the coverage form.

# CYBER SHIELD

## REBOOT YOUR COVERAGE FOR THE DIGITAL AGE

### CYBERSHIELD COVERS

- **Data Compromise Response Expenses**  
*Designed to provide you with the resources you need to respond to a breach of personal information*
- **Computer Attack**  
*Coverage that assists you in responding to a computer attack that damages your systems and data*
- **Privacy Incident Liability**  
*Provides defense and settlement costs in the event of a lawsuit related to a breach of personal information*
- **Network Security Liability**  
*Provides defense and settlement costs in the event of a suit alleging that a system failure on your end caused damage to a client, business party, or other third party*
- **Electronic Media Liability**  
*Provides defense and settlement costs in the event of a suit alleging that information you displayed on a website caused damage to a client, business party, or other third party*
- **Identity Recovery**  
*Designed to provide you, the owner of the insured business, with the case management and financial resources you need to recover your identity after an identity theft*
- **Cyber Extortion \***  
*Helps you respond to an extortion threat*
- **Misdirected Payment Fraud \***  
*Coverage for a situation where you or your bank have been deceived into sending money to a fraudulent destination*
- **Computer Fraud \***  
*Designed to help you respond to a situation where an unauthorized party gains access to your computer system and uses that access to enter or alter data, causing money to be sent to a fraudulent destination*
- **Telecommunications Fraud \***  
*Helps you respond to a situation where an unauthorized party gains access to your telecommunications system and uses that access to establish fraudulent charges with your Telephone Service Provider*

For agent use only. Not for public distribution. \* Included in Cybershield Max ONLY

\*This document is intended for informational purposes only and does not modify or invalidate any of the terms or conditions of the policy and endorsements. For specific terms and conditions, please refer to the coverage form.



CYBERCRIMINALS  
CAN ATTACK 93%  
OF COMPANY  
NETWORKS

**43%**  
**OF BUSINESSES**  
DON'T FEEL FINANCIALLY  
PREPARED TO FACE A  
CYBERATTACK  
IN 2022

CYBERATTACKS &  
DATA BREACHES  
**INCREASED BY**  
**15.1%**  
FROM 2021

### QUESTIONS?

Please do not hesitate  
to reach out to your  
Sales Manager!





# COMMERCIAL AUTO INSURANCE

## *Protect Your Business Vehicles*

**Roadside Rescue Coverage:** Help when you have a flat tire, dead battery, or empty gas tank or if you've lost your keys or locked them in your car.

**Comprehensive Deductible Waived for Fire or Lightning Losses**

**Comprehensive or Collision Deductible Waived for Glass Repair**

Expand your coverage with the optional Commercial Auto Enhancement Endorsement, which includes:

- **Hired Auto Physical Damage Coverage:** \$50,000 limit which includes \$1,000 for loss of use.
- **Loan/Lease Gap Coverage:** Pays off balance of loan or lease for a total loss of private passenger or light truck type vehicles.
- **Personal Property and Business Personal Property Coverage:** \$500 of coverage for personal property and \$500 of coverage for business personal property while contained in a covered auto.
- **Communication Equipment Coverage:** \$500 coverage for two-way communication devices and cell phones while contained in a covered auto.
- **Drive Other Car Coverage (For Executive Officers):** Provides full coverage for executive officers and spouses when operating a non-owned vehicle. (Provides medical payments and uninsured/underinsured motorists coverage for other family members.)
- **Motor Cargo Coverage:** \$1,000 of coverage for cargo while loaded or in transit in a covered auto.
- **Fellow Employee Coverage & Employee as insureds coverage (Non Owned Extension)**

The above is a general description of coverages and limits of insurance provided. No coverage is provided by these descriptions of coverages and limits of insurance. These coverages are available with our Commercial Auto Enhancement.





# EMPLOYEE BENEFITS

## *Liability Coverage*

This coverage is there to protect you if an employee or former employee claims you made a mistake while handling their benefits.

For example, if someone says they were enrolled incorrectly, given the wrong information, or missed out on a benefit because of an administrative error, and they sue or demand damages, this coverage can help pay what you're legally required to owe.

### LIMITS

There are two separate limits to Employee Benefits Liability coverage:

- The each claim limit is the most we will pay for all damages to any one employee, including dependents and beneficiaries
- The aggregate limit is the most we will pay for damage due to all negligent acts, errors, or omissions insured under this coverage part

A \$1,000 deductible applies to each claim.

### WHAT EMPLOYEE BENEFIT PROGRAMS ARE COVERED?

- Group life, health, dental, and disability insurance
- Profit sharing plans
- Pension plans
- Education tuition reimbursement plans
- Employee stock subscriptions
- Workers compensation
- Unemployment insurance
- Social Security benefits
- Disability benefits
- Travel, savings, or vacation plans

### LIMITS OF LIABILITY

|                         |
|-------------------------|
| \$25,000/\$75,000       |
| \$50,000/\$150,000      |
| \$100,000/\$300,000     |
| \$200,000/\$600,000     |
| \$300,000/\$900,000     |
| \$500,000/\$1,500,000   |
| \$1,000,000/\$3,000,000 |

### AN EXAMPLE OF EMPLOYEE BENEFITS LIABILITY COVERAGE

A new employee, Suzie, is hired at a restaurant. When Suzie was hired, the HR manager accidentally failed to enroll her in the company-sponsored health plan. Suzie is then in an accident requiring hospitalization. She is shocked to find out that she does not have health insurance. Suzie then filed a lawsuit. EBL insurance could limit your business's exposure because the failure to enroll was due to an error or omission in administering a health plan. A normal Commercial General Liability Policy does not cover this kind of lawsuit.



# RETAINING *Key Employees*

## WITH A GOLDEN HANDCUFFS BONUS COMPENSATION PLAN

Do you have an employee that makes a big contribution to the business's success and bottom line? If you ever lost that employee, your customers and your profits could go out the door with them. Then, there's training a replacement and waiting for them to come up to speed. A better option is to not lose them in the first place.

Sometimes salary alone is not enough to keep the employee on board. But, a "Golden Handcuffs" Bonus Compensation Plan could be just the right incentive to make them stay.

Under a Golden Handcuffs Bonus Compensation Plan, the employer agrees to pay the key employee bonus compensation in addition to his or her normal salary on a regular basis until retirement. Additionally, the plan can be designed to offer a retirement bonus as well.

### Golden Handcuffs Bonus Compensation Plan:

- The employer chooses an employee who will be offered the plan.
- The employer and the employee sign a bonus compensation agreement which specifies two criteria:
  - The conditions that must be met for the benefit payments to begin.
  - The amount, frequency, and duration of those payments.
- The employer purchases a life insurance policy on the key employee.
- The employer pays all premiums and is the owner and sole beneficiary of the policy.
- The employer uses the cash accumulation in the policy to make bonus payments and possibly retirement payments to the employee.

- Should the key employee die during employment, the employer receives the death benefits income tax-free and uses them to offset any financial burden on the business as well as to help recruit and train a new employee.

### Example of the Plan in Action

- Daniel, age 38, makes \$48,000 annually, is in good health, doesn't use tobacco, and has a wife and two children, ages 7 and 9. His boss, Tom, values Daniel as a key employee and would like to implement a bonus compensation plan to show him how much he is valued.
- Tom has decided he would like to pay Daniel a bonus every three (3) years until retirement in multiples of \$5,000. (ex. \$5,000 in year 3; \$10,000 in year 6; \$15,000 in year 9 and so on).
- Tom purchases a \$500,000 Universal Life insurance policy for an annual premium of \$12,000.
- At the end of every three years of the policy, Tom makes tax-free withdrawals of the amount necessary from the policy's cash value and pays Daniel his bonus. The payments to Daniel must be reported as income and are, therefore, deductible to the business as an expense.
- Upon retirement at the age of 65, Daniel receives his \$45,000 bonus payment. In addition, the policy still has in excess of \$80,000 in cash value which can be paid to Daniel as an additional bonus or can be used by the business to aid in hiring and training a new employee.

**Ask your business clients if they have a key employee they'd like to retain. A Golden Handcuffs Bonus Compensation Plan may be just the perk to keep that employee around.**



# BUSINESS *Perpetuation*

## MAKE YOUR BUSINESS LAST

It's tough to walk away from anything you pour your heart and soul into. But the show must go on, even if you're not there to run your business.

Do you know what would happen to your business if you fell ill or passed away unexpectedly?

**A buy-sell agreement funded by life insurance could keep your business going and:**

- Lock a buyer or successor into place.
- Generate cash value that can be borrowed for emergencies.
- Pay an income tax-free benefit to the beneficiary.
- Eliminate possible disagreements among business partners or your family members.

## HOW A BUY-SELL AGREEMENT WORKS

A buy-sell agreement can provide a smooth ownership change.

Let's say your business has multiple owners. In a buy-sell agreement, you would all buy life insurance policies on each other.

When an owner passes away, the remaining owners would use the death benefit to buy the deceased owner's share of the business. You can also pass the business on to your family with a buy-sell agreement funded by life insurance.





# LOSS CONTROL

## WHAT IS LOSS CONTROL?

Loss Control is reducing and eliminating the occurrences of undesired events through safety management, engineering controls, enforcement of established procedures, frequent training, and continuous evaluation.

The vision of Pekin Insurance Loss Control is to be the premier loss control organization within the regional insurance carrier market segment and to improve the profitability and growth of the organization by actively engaging in the practice of protecting people and property.

## OUR LOSS CONTROL PROCESS:

Our Loss Control focus will be to assist management in controlling losses by:

- Identifying workplace conditions that have potential to cause loss.

- Providing guidance to you in the development of safety programs and solutions to customer safety issues.
- Helping you monitor your safety program progress.

**Contact your Pekin Insurance Agent for more information on how Loss Control can help your business.**

## SERVICES PROVIDED:

Pekin Insurance Loss Control can assist your business in identifying loss exposures by providing the following services:

- Property and Liability Surveys
- Transportation/Fleet Safety Assessments
- Workers Compensation Exposure Assessments
- OSHA Compliance Guidance



Contractors Build Dreams.  
We Protect Them.

## WHY WE DO WHAT WE DO

- Large Account Service
- Safety Talks for Safety Meetings
- Safety Training Courses via Streaming
- Assessment Checklists/Forms
- Safety Management Program Guidance

### PROCESSES PROVIDED:

- **Analyze:** We will provide an analysis of your operation to determine how your management controls currently in place are impacting your safety performance and review your loss history to determine if there are any trends.
- **Advise:** We will discuss any recommendations we might have developed during our analysis.
- **Agree:** If we develop recommendations, we will work with you to agree on how the recommendations can be implemented.
- **Assist:** We can assist you in finding solutions to resolve your safety issues.
- **Monitor:** We can help you monitor your safety progress.

\*This flyer is for summary purposes only and contains a general outline of coverage provided in the Pekin Insurance policy listed above. This is not a contract or policy. For a complete and detailed description of coverages and exclusions, contact your Pekin Insurance Agent.



# 24/7 NURSE ON CALL PROGRAM

Nurse On Call offers injured employees access to an occupational nurse who is available 24/7. Without making an onsite visit, the nurse assesses non-life threatening injuries and determines if treatment requires self-care, an appointment with telehealth,\* a visit to an onsite clinic, or a trip to the emergency room.

With Nurse On Call and telehealth, your injured worker receives timely and professional care. Your program should also see a reduction in incurred costs, increased PPO and pharmacy network use, decreased litigation, and fewer visits to the emergency room.

Pekin Insurance partners with CorVel for the Nurse On Call program, which allows the nurse to use the preferred provider network, if needed. **Please call 911 and seek medical attention for serious or life-threatening injuries.**

## BENEFITS OF NURSE ON CALL

- Facilitates early intervention with a nurse specialized in occupational care.
- Assesses the injury immediately for the right level of care and cost.
- Reduces the number of claims and unnecessary physician visits.
- Reduces lag time with quick and efficient reporting.
- Helps employees return to work quicker.
- Allows access to the preferred provider network.
- Provides access to translators in multiple languages.

\*Telehealth provides injured employees with immediate access to a physician via iOS/Android phone, tablet, or a computer with video. This is ideal for sprains, strains, and other non-emergency, medical-only injuries. Telehealth saves time by eliminating the need to schedule and travel to appointments.

## HOW TO USE NURSE ON CALL

1. The employee contacts the supervisor to report an injury.
2. The supervisor and injured employee call Nurse On Call at 833-746-8308.
3. If the nurse does not refer the employee for medical treatment, the nurse gives self-care instructions and follows up with the employee the next day.
4. If the employee later determines medical treatment is needed, the employee can call the nurse for reassessment.
5. The nurse will identify a preferred provider.
6. The employee needs to inform the provider they are covered by Pekin Insurance.
7. A copy of the nurse triage report is forwarded to the policyholder and Pekin Insurance.
8. If treatment is sought, a claim is generated and a claim specialist will contact the employer and injured worker.



**833-746-8308**



# CLAIM SERVICE HIGHLIGHTS

When the unexpected happens, you should not have to navigate it alone. Our claims team is here to make the process simple, clear, and supportive, from your first call to final resolution.

## HELP IS AVAILABLE ANYTIME

### 24/7 CLAIM CALL CENTER

Call us anytime, day or night, to report a claim or ask questions

### 1-888-PEKIN11 (735-4611)

If you request a call back, a claims representative will respond within **four business hours**. You will not be left wondering what comes next.

## SUPPORT WHEN DISASTERS STRIKE

### HIGHLY TRAINED CATASTROPHE TEAM

If a storm or major event impacts your area, our experienced catastrophe team is ready to help. Our adjusters arrive on site as quickly as possible to assess damage and begin the claims process so you can focus on what matters most.

## FASTER OPTIONS FOR MINOR DAMAGE

### QUICK ESTIMATE

For small auto claims such as minor fender benders, Quick Estimate offers a faster and easier way to get started. Using your phone, you can submit photos of the damage and receive an estimate without unnecessary delays or extra appointments.

Quick Estimate is free for all Pekin Insurance auto policyholders and can reduce days off the normal claims process.

To see if Quick Estimate is right for your claim, call 1-888-735-4611 when your vehicle is damaged. A representative will guide you through the process step by step.

## A REAL PERSON WHO KNOWS YOUR COMMUNITY

### LOCAL CLAIM ADJUSTERS

You deserve personal service during a difficult time. Our local claim adjusters understand your community and are committed to guiding you through every step of your claim. They are here to answer questions, explain your options, and help resolve your claim with care and attention.



## BUSINESS INSURANCE REVIEW

2505 Court Street • Pekin, Illinois 61558  
www.pekininsurance.com • 309-346-1161

BUSINESS NAME

TYPE OF BUSINESS

ADDRESS

CITY

STATE

ZIP

BUSINESS PHONE

HOME PHONE

### PEOPLE TO CONTACT IN CASE OF EMERGENCY

ACCOUNTANT

PHONE

ATTORNEY

PHONE

OTHER

PHONE

OTHER

PHONE

### PERSONAL DATA

NAME OF OWNER/SPOUSES

PERSONAL ADDRESS

OWNERSHIP %

D.O.B.

### PROPERTY

CARRIER

POLICY#

EXPIRATION DATE

BUILDING COVERAGE

CONTENTS COVERAGE

LOSS OF INCOME

### BUSINESS AUTO

CARRIER

POLICY#

EXPIRATION

PLEASE ATTACH A VEHICLE  
SCHEDULE AND DRIVERS  
LIST SEPARATELY.

### DRIVER INFORMATION

NAME

D.O.B.

DRIVERS LICENSE #

### LIABILITY

CARRIER

POLICY#

EXPIRATION

LIMITS

GROSS RECEIPTS

### WORKERS COMPENSATION

CARRIER

POLICY#

EXPIRATION

LIMITS

GROSS RECEIPTS

### LIFE

INSURED

CARRIER

POLICY#

TYPE#

PURPOSE

AMOUNT

Buy/Sell

Key Person

Exec. Bonus

### UMBRELLA/BLANKET EXCESS

CARRIER

POLICY#

EXPIRATION

LIMITS

EXCLUSIONS

### SUBCONTRACTORS

NAME

ADDRESS

INS. CERT.

#1. Permanent 2. Term 3. Combination

### HEALTH

CARRIER

POLICY#

EXPIRATION

#IN GROUP

TYPE

### ADDITIONAL COVERAGES

☐ Crime (Employee Dishonesty)

☐ Bonds

☐ Garage

☐ EDP

☐ Inland Marine

☐ Property of Others

☐ Signs

☐ Disability Income

### NOTES AND RECOMMENDATIONS FOR CHANGES, INCREASES, AND NEW COVERAGE

We have reviewed and made the necessary changes to the insurance policies I have with Pekin Insurance to the extent I desire. I will advise my agent if I wish to change or add to my existing policies.

INSURED SIGNATURE \_\_\_\_\_ DATE \_\_\_\_\_

AGENT SIGNATURE \_\_\_\_\_ DATE \_\_\_\_\_